# RETURN FORM

HF Tiles

All returns incur a 20% handling fee. All tiles must be returned unused, in the original packaging, in the current batch/shade/tone/colour and in perfect re-saleable condition within 14 days of delivery. You are responsible for arranging the return. Original delivery costs are non-refundable. Please allow up to 10 working days from the day the goods have been received and inspected by our warehouse. Once the goods have been returned, inspected and approved, you will be sent a credit note. Please note, we can only refund tiles that are returned in an undamaged condition.

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|---|---|---|---|
| Name | | | |
| Invoice Number | | | |
| Ordered Date | | | |
| Delivery Date | | | |
| Reason for Return | | Authorised By | |

| Code | Name/Colour | Size | SQM | Shade/Batch Number | Cartons | Order Number |
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Received By:

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| Name | | Signature: | | Date: | |